

Reliance Globalcom **Managed Bandwidth**

Service Overview

Reliance Globalcom's Managed Bandwidth Service (MBS) provides fully-managed, protected point-to-point connectivity to organisations seeking to develop and grow their international network 'footprint'. MBS offers telecom carriers, ISPs, content providers and other communications companies the ability to reach overseas customers and partners quickly and reliably. Implemented using SDH technology, it provides a universal platform for the delivery of all customer applications, including voice, data, video and Internet.

Reliance Globalcom's portfolio of transmission services provides the foundations underpinning the networks of many of the world's largest and best-known communications companies.

Global Access

Managed Bandwidth Service is available from various transmission nodes on the Reliance Globalcom global network and at a range of speeds, from 1.5 Mbps up to 2.5 Gbps (subject to location). Service is provided on a full-channel basis to submarine cable landing stations or to city points of presence (PoPs). Tailored solutions and extension into other off-net countries is possible subject to feasibility.

Enhanced Service Assurance

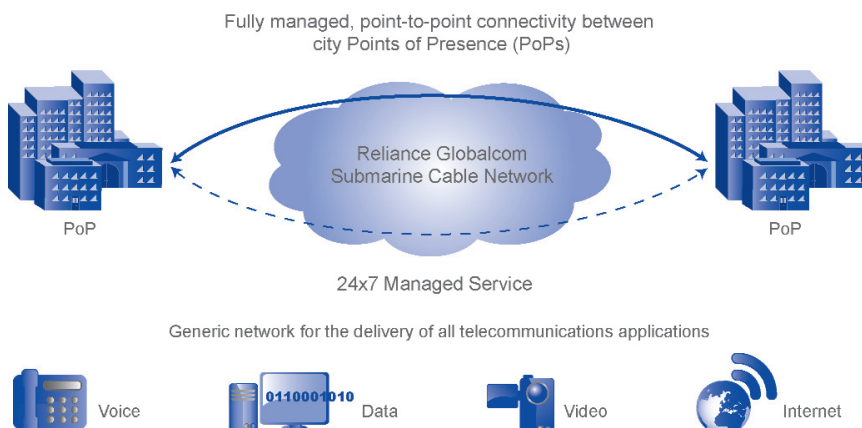
Managed Bandwidth Service is ideally suited for organizations seeking the most comprehensive assurances on service reliability. The service is provided on a protected basis, providing additional resilience through the implementation of back-up traffic paths. Reliance Globalcom ensures that customer traffic is redirected to a secondary network route should any interruption be encountered on the default connection.

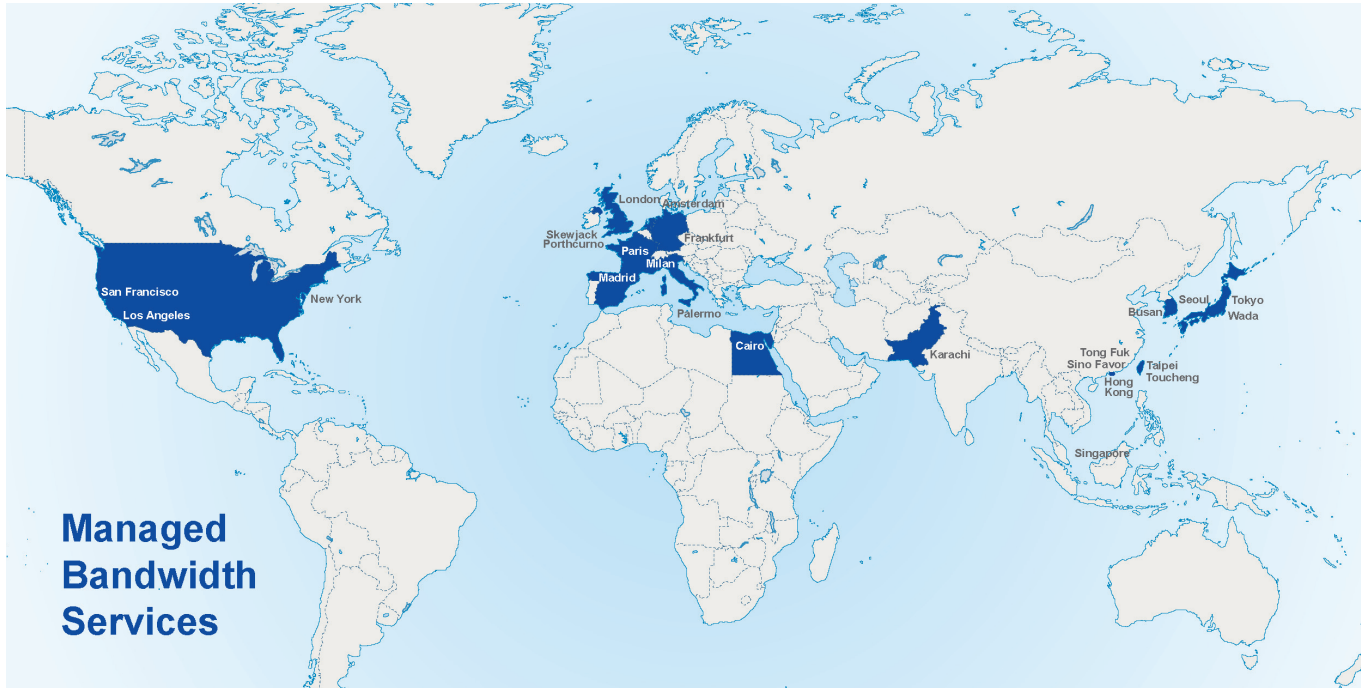
Protection is provided via automatic SDH loop protection, optical protect switching and/or manual protection. Additionally, third party restoration may be integrated within the packaged solution if preferred. For bundled tail delivery to overseas locations, Reliance Globalcom utilizes local tail delivery standards at the far-end.

Beyond these standard features, customers can avail of a number of optional features. For example, dual card protection (MSP1+1) is available on optical hand-offs at STM-1 and above to provide additional hardware resilience within the access devices at the edge of Reliance Globalcom's network.

Value and Benefits

- Extended global reach into major traditional business centres as well as regulated and emerging markets
- Seamless integration with far-end telecom providers to ensure prompt delivery of the end-to-end service
- World-class network quality and reliability supported by a long pedigree of service with the world's carrier community, backed by a meaningful service level agreement guaranteeing delivery and service availability
- Flexible contract terms to serve specific customer needs, varying from three months up to a long-term Right of Use. ROU provides the maximum possible price discount
- Customer support - 24 x 7 skilled technical support



Coverage**Features**

- Delivery over an advanced, global fibre optic transmission backbone
- Unprotected Point-to-point, full or half channel circuit connectivity to landing stations and PoPs throughout Asia, India, Europe, the Middle East and USA
- Access from 1.5 Mbps up to 10 Gbps
- Transport based upon SDH transmission technology, capable of transporting SONET signals
- Support for a range of standard electrical (G.703) and optical (G.957) interfaces and physical connector types
- Ubiquitous transport for all telecommunications traffic types and needs, including voice, data, video and Internet
- Standard channelised delivery. Concatenated delivery at 155 Mbps, 622 Mbps, 2.5 Gbps and 10 Gbps may be possible on some routes

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