

Reliance Globalcom **MPLS VPN**

Service Overview

Reliance Globalcom's MPLS VPN service is an enterprise-ready, layer-3 Virtual Private Network service. Implemented over a high performance global MPLS / IP backbone, MPLS VPN provides a communication platform for voice (VoIP), data and video Convergence, as well as acts as an enabler for new services or applications.

IP VPNs implemented over MPLS enabled networks are increasingly becoming the primary means of site-to-site connectivity for enterprises as they phase out their legacy X.25, IPLC, Frame Relay and ATM based WANs.

Reliance Globalcom recognizes that today's global enterprises need a reliable, easy to deploy, manageable and cost effective WAN in order to run the business more efficiently. WANs are extending beyond simple enterprise boundaries into the extranet by connecting suppliers, partners, retailers and clients globally.

Service Assurance

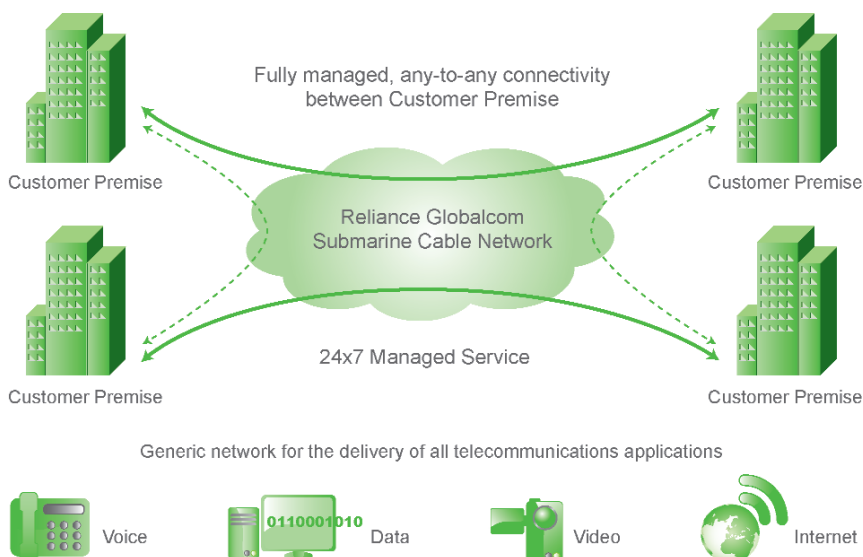
Reliance Globalcom's MPLS VPN service is delivered through a simple Network-to-Network interface (NNI), offering a global footprint spanning over 123 countries, to enable the end customers to seamlessly extend their domestic and regional service.

Reliance Globalcom's MPLS VPN is delivered over the world's largest privately owned IP network. The network is built on more than 14 different cable systems and has multi-level protection at the transmission and at the MPLS / IP layers. Ownership and management of this network gives Reliance Globalcom maximum control over resilience, service delivery and cost, which translate directly into outstanding quality and commercial benefits for customers. A range of engineering and operational measures, such as buried and armored cables, highly-detailed route planning, stringent build quality, preventative maintenance and 24 x 7 system management, have led to a consistent and proven track record of carrier-grade reliability and performance that is assured through a Service Level Agreement (SLA).

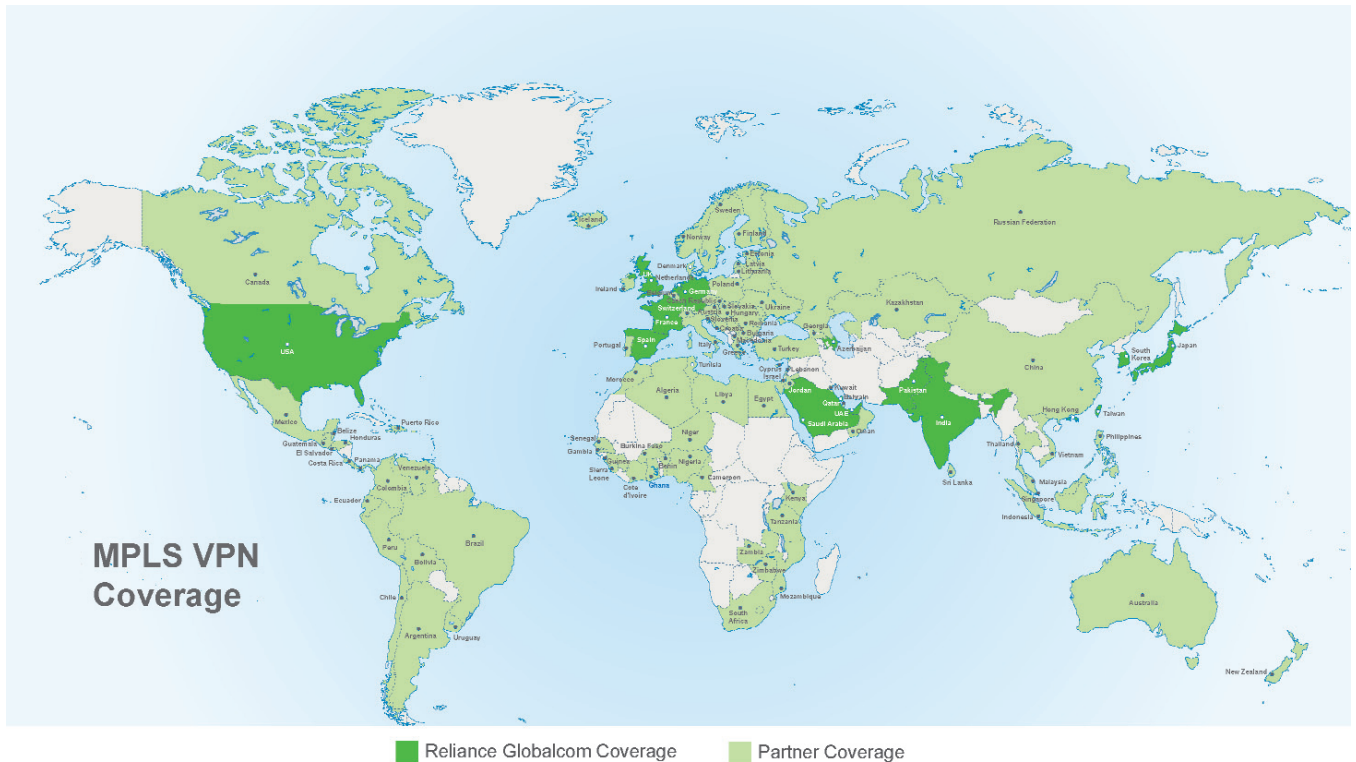
Value and Benefits

- Extended Global reach into major traditional business centres as well as regulated and emerging markets
- Unique self-healing global network architecture with cable, transmission and IP equipment diversity
- Seamless integration with major telecom providers, through a single, local and standardised Network-to-Network, to ensure prompt delivery of the end-to-end service
- World-class network quality and reliability supported by a long pedigree of service with the world's carrier community, backed by a meaningful service level agreement guaranteeing delivery, service availability, Round Trip Delay, Jitter and Packet Loss
- Customer support - 24 x 7 skilled technical support

Global Access and Enhanced



Coverage



Features

- Delivered over an advanced, global fibre optic backbone with DWDM / SDH / MPLS / IP implementation
- 65,000 Kms of global undersea cable system seamlessly integrated with over 175,000 route Kms of optical network in India connecting over 900,000 buildings
- Coverage to over 123 countries connecting key markets across Asia, India, Europe, the Middle East and USA
- MPLS VPN implementation based on RFC 4364
- Routing protocols supported include OSPF, BGP 4, and static routes
- Flexible, fully meshed, point-to-point, hub and spoke topologies
- Network Interfaces include Ethernet 100 Base TX RJ 45 Copper (802.3); 1000 Base SX/LX (802.3z); SC/LC connectors; SDH STM1/STM4 optical, E1* Copper
- Access from 1 Mbps up to 1 Gbps in 1 Mbps increment. Sub E1 and capacities beyond 1 Gbps also supported on a case-to-case basis
- Up to 4 CoS per port, 8 pre-configured profiles + custom profile
- CPE services, Multi-VRFs, Multicast services (PIM-SM) and IPv6 capabilities

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