

Reliance Globalcom International Private Leased Circuit (IPLC)

Service Overview

Reliance Globalcom's International Private Leased Circuit (IPLC) provides a fully-managed, protected or unprotected point-to-point connectivity to enterprises looking for a secured and reliable connectivity to customer premise at diverse locations worldwide.

Implemented using SDH technology, IPLCs provides a universal platform for the delivery of all customer applications, including voice, data, video and Internet.

Reliance Globalcom's IPLC service is a core element of our service portfolio and remains the principal choice of establishing global connectivity amongst the world's business community.

Global Access

Reliance Globalcom's IPLC service provides access to the full range of destinations required by enterprises and at a range of speeds, from 56 / 64 Kbps up to 2.5 Gbps (subject to location). Service is provided on a full-channel basis to city points of presence (PoPs) or customer premise. Tailored solutions and extension into other off-net countries is possible subject to feasibility.

Enhanced Service Assurance

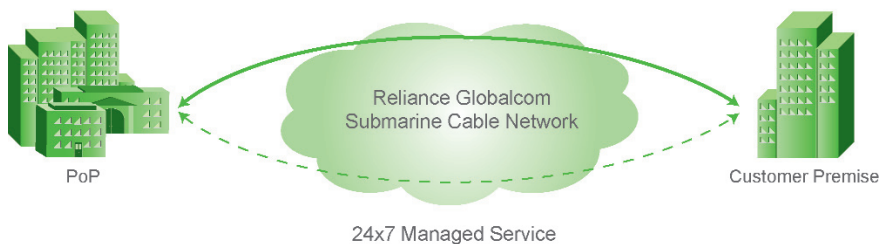
Reliance Globalcom's IPLC service is designed and engineered to take care of mission critical communication traffic requirements of enterprises. It is delivered over one of the world's most advanced and extensive fibre-optic network. The service is bundled with local tail access, sourced from our worldwide network of local and in-country suppliers, to provide an end-to-end service.

Reliance Globalcom's management of the long haul network provides maximum control over service resilience and quality, translating directly into commercial benefits for enterprises. A wide range of engineering and operational measures have led to a consistent and proven record of accomplishment of carrier grade reliability and performance that is assured through a Service Level Agreement (SLA) with a provision of a protected international traffic path to most of the destinations.

Value and Benefits

- Extended global reach into major traditional business centres as well as regulated and emerging markets
- Seamless integration with far-end telecom providers to ensure prompt delivery of the end-to-end service on a One-Stop-Shop basis
- Delivery performed through a single, local and standardised Network-to-Network Interface
- World-class network quality and reliability supported by a long pedigree of service with the world's carrier community, backed by a meaningful service level agreement guaranteeing delivery and service availability
- Customer support - 24 x 7 skilled technical support

Fully managed, port-to-port connectivity between city Points of Presence (PoPs) or Customer Premise across four continents



Generic network for the delivery of all telecommunications applications



Voice



Data

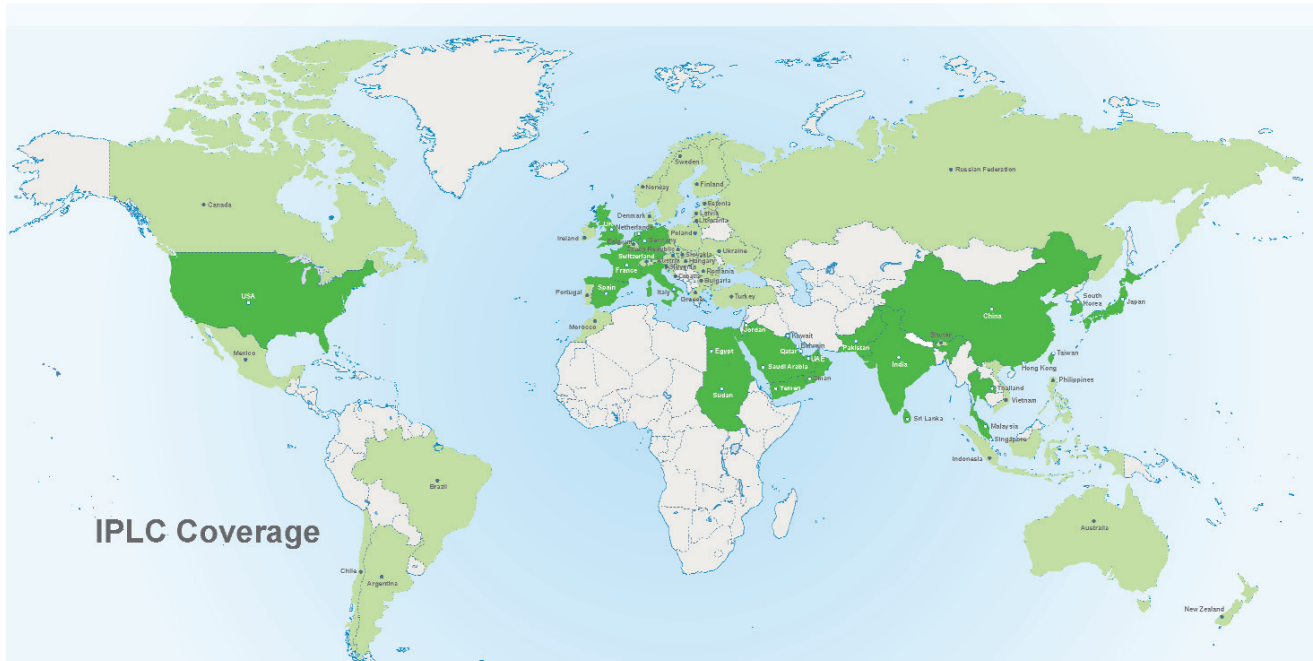


Video



Internet

Coverage



■ Reliance Globalcom Coverage ■ Partner Coverage

Features

- Delivery over an advanced, global fibre optic transmission backbone
- Ubiquitous transport for all telecommunications traffic types and needs, including voice, data, video and Internet
- Dedicated Point-to-point connectivity on a One-Stop-Shop basis to Customer Premise and PoPs throughout Asia, India, Europe, the Middle East and USA
- Access from 56 kbps / 64 kbps upwards (subject to availability) via a channelised Network-to-Network Interface (NNI)
- Transport based upon SDH transmission technology, capable of transporting SONET signals
- Support for a range of standard electrical (G.703) and optical (G.957) interfaces and physical connector types

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