

# Reliance Globalcom Ethernet Private Line (EPL)

## Service Overview

Reliance Globalcom's Ethernet Private Line (EPL) service is an Ethernet over SDH/SONET (EoS) solution, which enables enterprises to run bandwidth hungry applications and deploy mission critical data over a secured, dedicated connection.

Reliance Globalcom's EPL combines the reliability and security of traditional leased lines, with the simplicity, flexibility and affordability of Ethernet to fulfill the communication needs of Enterprises. This scalable end-to-end solution helps enterprises achieve the speed and flexibility of LAN on a much larger scale.

The EPL service is delivered to locations across Asia, Europe, India and USA in three different variants- EPL Unprotected, EPL Plus with customer bandwidth distributed over two or more diverse routes and handed over in an aggregated fashion using EPL's inherent Link Capacity Adjustment Scheme (LCAS) feature and EPL Protected Premium with dedicated protection path.

## Global Access

Reliance Globalcom's EPL service provides access to some of the major destinations required by enterprises, at a range of speeds, from 2 Mbps up to 1 Gbps in increments of 2 Mbps, 50 Mbps

and 150 Mbps. Service is provided on a full-channel basis to city points of presence (PoPs) or customer premises.

Tailored solutions and extension into other off-net countries is possible subject to feasibility.

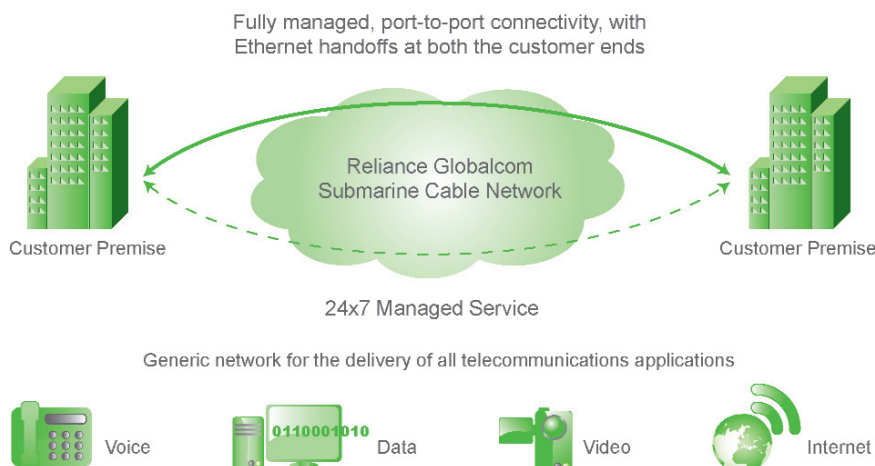
## Enhanced Service Assurance

Reliance Globalcom's EPL service is designed and engineered to take care of mission critical communication traffic requirements of enterprises. It is delivered over one of the world's most advanced and extensive fibre-optic network, bundled with local tail access sourced from our worldwide network of local and in-country suppliers to provide an end-to-end service.

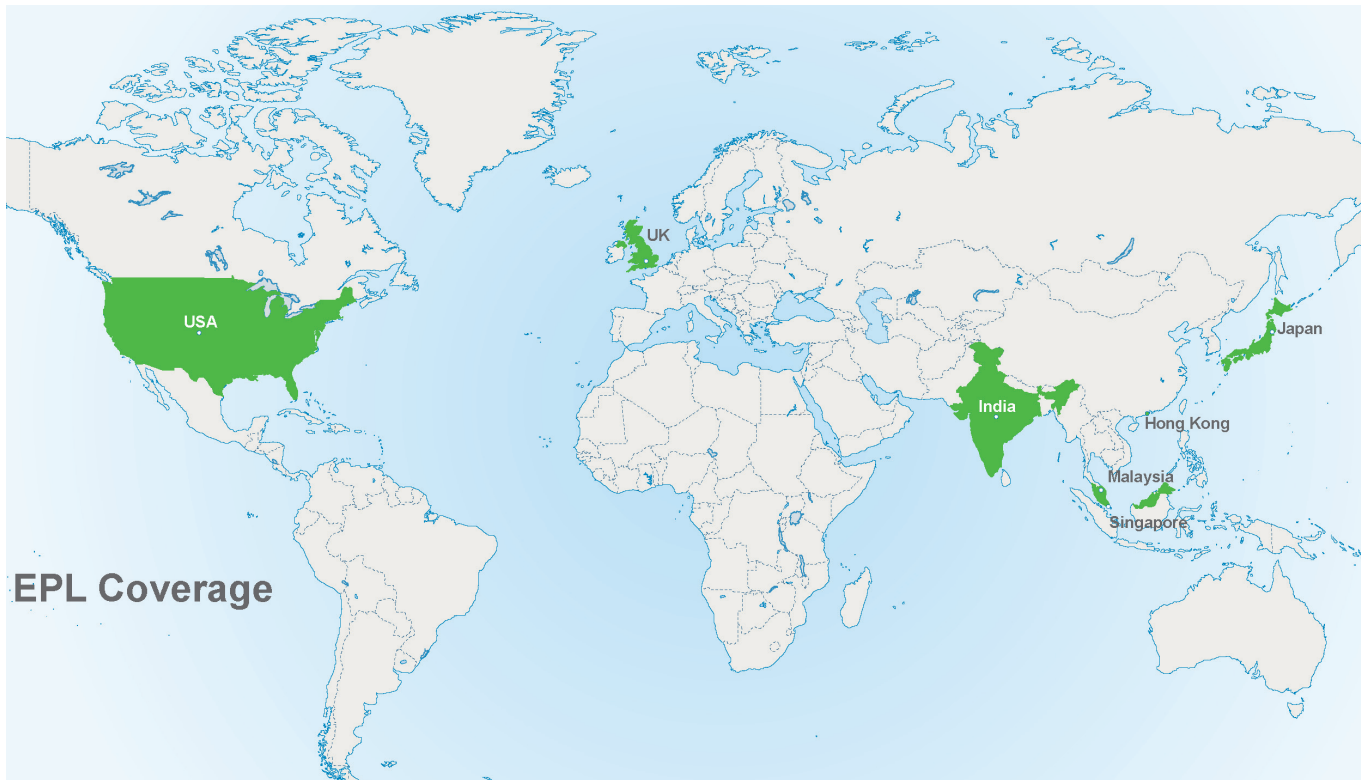
Reliance Globalcom's management of the long haul network provides maximum control over service resilience and quality, translating directly into commercial benefits for enterprises. A wide range of engineering and operational measures have led to a consistent and proven record of accomplishment of carrier grade reliability and performance that is assured through a Service Level Agreement (SLA) with a provision of a protected international traffic path to most of the destinations.

## Value and Benefits

- Extended Global reach into major business centres as well as regulated and emerging markets
- Seamless integration with far-end telecom providers to ensure prompt delivery of the end-to-end service
- World-class network quality and reliability supported by a long pedigree of service with the world's carrier community, backed by a meaningful service level agreement guaranteeing delivery and service availability
- Available in three different variants-EPL Unprotected, EPL Plus and EPL Protected Premium to cater to varied customer requirements and solutions
- Link capacity adjustment scheme (LCAS) feature of EPL allows hitless bandwidth increases or decreases to ensure your service remains up and running at partial capacity even during link failures thus providing additional network resiliency
- Customer support - 24 x 7 skilled technical support



## Coverage



## Features

- Delivery over an advanced, global fibre optic transmission backbone
- Guaranteed security that is available for all SDH services i.e. an EPL connection is exclusively dedicated for the customer's use only
- Protection options include LCAS protection for EPL Plus, LCAS and SDH level protection for EPL Protected Premium
- Access from 2 Mbps up to 1Gbps supported in increments of 2 Mbps, 50 Mbps, and 150 Mbps
- Currently available between India, Singapore, Hong Kong, Japan, UK, USA and Malaysia.
- Ubiquitous transport for all telecommunications traffic types and needs, including voice, data, video and Internet
- Seamless upgrades that do not disrupt customer's network, as it expands to meet growing business requirements
- Higher bandwidth granularity enables customer's circuit to scale up to the right-sized capacity at all times
- Support for Fast Ethernet (10/100Base T) and Gigabit Ethernet (1000Base-Lx using 1310 nm Single mode fiber or 1000Base-Sx using 850 nm Multi mode fiber) interfaces, depending on the speed

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